

SENDIASS



North East Lincolnshire

**Special Educational Needs and
Disabilities Information,
Advice & Support Service.**

**Providing confidential, impartial support and advice
for parents, carers, children and young people
(up to 25 years) in relation to special educational
needs and disabilities, living within
North East Lincolnshire.**

Who we are:

North East Lincolnshire SENDIASS provides a service that:

- Supports parents / carers of a child with SEND
- Supports children / young people up to the age of 25 who have SEND who wish to access the service independently
- Is impartial, confidential, arm's length, free and accessible.

Our Services:

- 24 hour telephone line with an answer machine – 01472 326363
- Information and support for parents, carers, children and young people
- Support to schools in developing positive relationships with parent/carers
- Written information, also available online
- Information sessions for parents and carers
- Advice and support in relation to school admissions and appeals
- Training for professional staff
- Information on education health & care assessments and plans
- Provide information on the Local Offer

We help you:

- By listening to your views and concerns
- By working with you to explore your options
- With preparation and supporting you at meetings
- To find confidence to express your views
- With letters, forms, reports
- To understand your rights in relation to SEND
- To work in partnership with schools and the local authority to develop positive relationships
- Understand jargon
- To make informed decisions

If we are not able to help, we will do our best to tell you about, or put you in touch with other groups or organisations that can help.

How to access the service?

- Contact SENDIASS either by phone, email or Facebook messenger and we will get back to you as soon as possible.
- Professionals are able to refer into the service with your consent.

Our aim is to empower and encourage parents to take an informed and active part in their child's education and for young people to be involved in decisions about their own education and futures.

Contact details:

Telephone: 01472 326363

Email: ask@nelsendiass.org.uk

Website: www.nelsendiass.org.uk



Telephone number: 01472 326363

Facebook page: www.facebook.com/SENDIASSNEL

Website: www.nelsendiass.org.uk

Email address: ask@nelsendiass.org.uk

Jayne Parrish is now the Service Manager, if you have any questions for her or the team, please don't hesitate to get in touch.

The remit of SENDIASS has not changed, neither have the staff (with the exception of Jayne Parrish taking the role as manager). The previous SENDIASS manager has now retired.

Staff include:

Jayne Parrish – Service Manager
Rachael Ellis- Thompson – case co-ordinator
Karen Bull-Lovatt – case co-ordinator
Hayley Coupland – Service Administrator